

Why Correctional Facilities Could Become One of the Most Efficient Healthcare Processing Systems in the United States



MDI

Medical Development International (MDI) is not unlike other healthcare management service organizations in terms of the services they provide. Where MDI may differ, however, is how they deliver these services and who they deliver them to: correctional systems in the United States.

Founded in 1992, the Ponte Vedra Beach, Fla.-based healthcare management services and technology company provides a full range of healthcare services to its correctional customers. According to Bobby Snyder, assistant vice president of MDI's claims department, catering to the prison system is no different than providing such services to the general public. "We see the same ailments as the general public; we even deliver babies," Snyder said.

Comprehensive Healthcare Management Services

A specialist in correctional healthcare, MDI contracts with physicians and hospitals to create a Custom Provider Network (CPN™) to provide inmates with necessary healthcare services that cannot be delivered inside a jail or prison.

"MDI saw the core problem the correctional system was having; they were not able to contract with the providers at a competitive price," Snyder said. "We were able to bring them better pricing for the providers, as well as take the burden off of them for scheduling and claims processing." MDI puts the whole process into one package so that correctional customers can focus on managing their prison systems rather than managing their healthcare services.

MDI's comprehensive healthcare management services include Custom Provider Network (CPN™) development, healthcare appointment scheduling and confirmation, medical claims processing and adjudication, duplicate claim identification, prompt and accurate provider payment, and healthcare claims auditing.

Artsyl's ClaimAction™ with ABBYY FormReader™ Enterprise Edition Provides a 40 Percent Increase in Claims Processing Capabilities

In the past, MDI used a double-blind keying procedure for claims processing, with two people hand-keying claims. A third operator would reconcile any discrepancies. "We got to a point where

Company:

Medical Development International (MDI)

Industry:

Healthcare

Product:

ReClaim Suite™ (integrated with Artsyl's ClaimAction™ and ABBYY FormReader™ Enterprise Edition)

Quote:

"It reduced our keying needs by 50 percent for that second keying," according to Bobby Snyder, assistant vice president of MDI's claims department. "It saved us a body or two per week, and we have more accuracy without an additional resource drain. Its been working great so far," he said.

